

Overview and Scrutiny Committee – 16 March 2023

Draft Minute 75 - Quarter 3 2022/23 performance report

The Executive Member for Corporate Policy and Resources presented the Quarter 3 Performance Report 2022/23 covering the period October to December 2022.

Of the ten KPIs reported on, eight were within target or within the agreed tolerance. Two indicators were off target and outside of their tolerance and were therefore red rated.

The two KPIs that were off target (KPI 3 – Staff turnover and KPI 10 - Recycling) were the same as those off target and discussed in Quarter 2 reporting. Although these performance indicators continued outside of target and tolerance, the underlying issues remained the same.

The existing ten KPIs reported on in 2022/23 would continue through to 2023/24 with contextual updates. New KPI 11 (Number of visits to the Council's leisure centres) and new KPI 12 (Reduction in the Council's carbon footprint) would be reported on in Quarter 4 2022/23 and KPI 13 (Accepted number of stage 1 complaints) would be added for 2023/24.

The Executive Member for Corporate Policy and Resources, Councillor Lewanski invited Members to ask questions on the Quarter 2 2022/23 Performance Report provided in the agenda pack. In response, the following clarifications were provided:

KPI 3 – Staff Turnover

Staff turnover was at 18%. Actions previously reported to the Committee continue. The Council continued to work to make RBBC an employer of choice with good work relationships and flexibility, as well as good pay and terms and conditions, in the face of a buoyant market.

The Deputy Leader and Executive Member for Finance and Governance, Councillor Schofield, provided some Expenditure and Funding headlines:

Revenue Budget

At Quarter 3 the projected full year outturn was £18.532m against a management budget of £20.062m resulting in an underspend for the year of £1.530m (7.6%). This was a further improvement of £581k over the previous quarter. Details of the more significant budget variances were set out as usual in the report.

Capital Programme

The full year Capital Programme forecast at the end of Q3 of £31.99m was (55.6%) below the approved Programme for the year. The variance was as a result of £39.86m slippage and a £0.25m net underspend.

The reasons for the significant forecast slippage at this stage was primarily because, while substantial budgets had previously been allocated for investment in Housing developments, the related business cases had not yet been developed. These would follow in due course as strategies in these areas are implemented.

The Deputy Leader and Executive Member for Finance and Governance, Councillor Schofield invited Members to ask questions and comment on the Quarter 3 2022/23

Performance Report provided in the agenda pack. In response, the following clarifications were provided:

Overall

Members commented positively on the favourable variances for car parking (£306k) and waste and recycling (£628k), but sought re-assurance on the overspend (-£633) in Revenue & Benefits and Housing Support, particularly in the light of the 2023/24 budget.

Revenue & Benefits and Housing Support

Housing Benefit budgets for 2023/24 had been examined in depth with consideration given to the level of subsidies available and the level of benefits that were obliged to be awarded. The forecasts were in line with the expectations built into next year's budget. This was a complicated funding regime, and the Council would strive to keep the budget in line with the funding received.

Procurement

A review of procurement was currently underway and security concerns, such as the resilience and security of CCTV equipment, were critical to how policies in this area were formulated. Officers agreed to provide written feedback on the measures that were in place to ensure that systems and equipment were not exposed to unauthorised intrusion risks.

RESOLVED – that the Committee

- I. Noted the Key Performance Indicators performance for Q3 2022/23 as detailed in the report and in Annex 1 and made observations to the Executive;
- II. Noted the Key Performance Indicators to be reported on in 2023/24 as detailed in Annex 1.1 and made observations to the Executive;
- III. Noted the Budget Monitoring forecasts for Q3 2022/23 as detailed in the report and at Annexes 2 and 3 and the progress update on the Financial Sustainability Programme at Annex 4 and made observations to the Executive.